The role of the Case Manager is evolving as the complexity of patient care and transitional needs of patients increase. Changes in health insurance options and coverage, practitioner patterns of practice, and a shift toward more services offered in outpatient settings are present. The focus to improve the patient care experience, control costs, and improve the health of populations is more challenging as the nation’s population ages, becomes more diverse, and as more individuals are managing chronic health conditions. Legislative updates, regulations, and other health care initiatives demand a flexible workforce, responding to continuous challenges across the continuum of health care. At the 2014 Case Management Conference health care professionals will learn about resilience strategies and identify ways to manage difficult conversations that are common in practice. Leading experts will present current evidence-based findings and strategies to manage chronic health conditions. Additionally participants will learn ways to assist persons with chronic pain and addictive illness. Strategies to manage pain for patients in transition across the care continuum will also be highlighted.

Who Should Attend
This conference is designed for registered nurses, social workers, case managers, and other professionals who work in case management across health care settings.

Why Attend
The conference brings nationally recognized leaders in case management to Michigan. You can benefit from collective knowledge, experience, and contacts. In addition, learning takes place in smaller sessions around specific areas of case management.

Don’t miss this opportunity to learn more about what’s new in health care and case management while you network with colleagues at the Michigan State University College of Nursing’s 14th Annual Case Management Conference.
Featured Speakers

Ellen Fink-Samnick, MSW, ACSW, LCSW, CCM, CRP, is a professional case manager, social worker and rehabilitation provider, as well as professional speaker, educator, mentor, and author.


Ellen is an Ethics Category Honorable Mention for the Dorland Health People Awards, recipient of the Master Teacher Award for George Mason University’s College of Health & Human Services and Case Manager of the Year for the Case Management Society of America’s Washington, DC Chapter. She has served as a Commissioner for CCMC and Chair of their Ethics & Professional Conduct Committee, plus in a variety of leadership roles amid the industry’s professional associations.

Mary Lynn Parker, MS, RN, is a Clinical Nursing Specialist at the University of Michigan Hospital for the orthopedic/trauma and transplant/GI surgery acute care units. She has extensive experience on the Acute Pain Service for the past eight years. She has taught pain assessment and management to students and nurses throughout the hospital and is a member of several institutional pain committees. She has educated nursing students in the School of Nursing at U of M for over 10 years. Her love of teaching and passion about providing excellent pain control drives her to implement evidence based techniques and share her knowledge and expertise.

Concurrent Speakers

Ellen Fink-Samnick, MSW, ACSW, LCSW, CCM, CRP
Principal, EFS Supervision Strategies, LLC

Linda Keilman, DNP, GNP-BC, RN
Assistant Professor & Gerontological Nurse Practitioner
Michigan State University College of Nursing

Marie Biesel, MSN, RN, CPHQ
Senior Project Manager, Michigan Care Management Resource Center
University of Michigan Health System

Paula Amormino, RN, MSA, CCM
Clinical Coordinator, Michigan Primary Care Transformation Project
University of Michigan Hospital and Health System

Mark A. Weiner, MD
Medical Director, Pain Recovery Solutions
Section Chief, Addiction Medicine—Saint Joseph Mercy Health System

NURSING CONTINUING EDUCATION
5.25 CONTACT HOURS

Criteria for successful completion includes attendance at the entire event and submission of a completed evaluation form. Partial credit will not be awarded. Michigan State University College of Nursing (OH-294, 08/01/15) is an approved provider of continuing nursing education by the Ohio Nurses Association (OBN-001-911), an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

Pain CE for Nursing

Please note that two presentations will provide pain and symptom management contact hours. Concurrent Session D: Balancing Chronic Pain Management and Addictive Illness will provide 1.25 contact hours. The closing plenary session: The Case Manager’s Challenge in Pain Management will provide 1.0 contact hour. CE certificates will not delineate the pain CE separately. Please retain your own record/notes of the sessions you attended.

CCM Commission for Case Manager Certification

Contact hours for continuing education have been applied for through the Commission for Case Manager Certification.

SOCIAL WORK CONTINUING EDUCATION
4.5 CONTACT HOURS

Michigan State University School of Social Work is approved as a provider of social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) — Provider #1136. To contact ASWB ACE, write to 400 South Ridge Parkway, Suite B, Culpeper VA 22701 or visit www.aswb.org (approval period: June 2013—June 2016). ASWB ACE approval is recognized by the State of Michigan Board of Social Work Examiners as acceptable for social workers in Michigan. Contact your state’s regulatory board to determine course approval. For ADA requests and for concerns regarding the continuing education portion of your day, please contact swke@msu.edu or (517) 353-3060. Policies, procedures, objectives and additional information will be available at http://socialwork.msu.edu/ceu under “Forms.” Criteria for successful completion includes attendance for a full session (Keynote, Concurrent, or Plenary), following verification of attendance processes and paperwork provided at the conference registration table and submission of a completed evaluation form. Balancing Chronic Pain Management and Addictive Illness The Case Manager’s Challenge in Pain Management will each provide 1.0 contact hour meeting the pain or pain symptom management requirement in the State of Michigan.
AGENDA • Kellogg Hotel & Conference Center • East Lansing, Michigan

Tuesday • October 28, 2014

7:45 – 8:30 REGISTRATION, BREAKFAST, AND EXHIBITS

8:30 – 8:45 WELCOME AND OVERVIEW
Mary H. Mundt, PhD, RN, Dean and Professor
Kathy Forrest MSN, MA, RN, Coordinator Professional Programs

8:45 – 10:15 The Professional Resilience Paradigm: Leveraging Professional Identity as a Core Competency
Ellen Fink-Samnick, MSW, ACSW, LCSW, CCM, CRP

10:15 – 10:45 BREAK & EXHIBITORS

10:45 – 12:00 CONCURRENT SESSIONS
A. Pay Professional Resilience Forward: Implementing the Nuts and Bolts
Ellen Fink-Samnick, MSW, ACSW, LCSW, CCM, CRP
B. Excelling in Difficult Conversations
Linda Keilman, DNP, GNP-BC, RN
C. Care Management in Michigan Primary Care: Are there Strategies that Work??
Marie Biesel, MSN, RN, CPHQ and Paula Amormino, RN, MSA, CCM
D. Balancing Chronic Pain Management and Addictive Illness
Mark A. Weiner, MD

12:00 – 1:15 LUNCH

1:15 – 2:30 CONCURRENT SESSIONS
A. Pay Professional Resilience Forward: Implementing the Nuts and Bolts
Ellen Fink-Samnick, MSW, ACSW, LCSW, CCM, CRP
B. Excelling in Difficult Conversations
Linda Keilman, DNP, GNP-BC, RN
C. Care Management in Michigan Primary Care: Are there Strategies that Work??
Marie Biesel, MSN, RN, CPHQ and Paula Amormino, RN, MSA, CCM
D. Balancing Chronic Pain Management and Addictive Illness
Mark A. Weiner, MD

2:30 – 3:00 BREAK AND EXHIBITORS

3:00 – 4:00 The Case Manager’s Challenge in Pain Management
Mary Lynn Parker, MS, RN

4:00 – 4:15 EVALUATION AND ADJOURN

Planning Committee
Michigan State University – College of Nursing
Kathy Forrest, MSN, MA, RN
Nancy Schmitt, PhD, RN, CCM

Michigan State University – School of Social Work
Michele Brock, LMSW

Michigan State University – College of Human Medicine, Institute for Healthcare Policy
Suzette Burkitt-Wesolek, RN, BSN

Integrated Health Partners
Christal Meyers, RN, BSN, CCP

Rehabilitation Case Management Consultants
Maggie Milz, RN, BSN, CDMS, CCM

State of Michigan: Ambulatory Benefit Section Program, Policy Division
Susan McCarty, RN

Borgess Health: Faith Community Nursing/Parish Nursing Program
Paula White, BSN, RN, MSA, FCN

PLEASE REGISTER ONLINE AT:
https://commerce.cashnet.com/msu_3750

Make your payment with a credit card. Go to:
https://commerce.cashnet.com/msu_3750

REGISTRATION FEE FOR 2014:
$110 EARLY registration fee (through October 1)
$125 LATE registration fee (after October 1)
$105 EARLY Group registration fee, groups of 5 or more (through October 1)

Payable by credit card (online), this fee includes attendance for the entire day, continental breakfast, lunch, and conference materials. A $25 service fee will be retained on refunds. No refunds will be available after October 13, 2014.

Your online registration includes selection of the morning and afternoon sessions of your choice. Please choose one concurrent session for the morning and choose another concurrent session for the afternoon. This allows a total of two concurrent session selections. In your online registration, please indicate which CE options (in addition to Nursing) you require—Social Work and/or CCM.

QUESTIONS? Contact: Rosalva Aguilar, MSU College of Nursing, Room A104 • Life Sciences Building, 1355 Bogue Street, East Lansing, MI 48824-1317
Phone: 517-355-3393 or 800-605-6424 (Option 3) • Fax: 517-432-8131 • Rosalva.aguilar@hc.msu.edu